



SELLER UPDATE

ST. CHARLES COUNTY

Your safety is our top priority! For our upcoming sale we will follow current COVID-19 local health and government guidelines and adjust our procedures as needed to hold our sale in a way that is safe, spacious and sanitized. We also realize we may be required to adjust the dates of our sale to be in line with current local regulations, so we thank you for your flexibility and patience as we navigate this time together.



PREPARING YOUR ITEMS

As you tag and prepare all of your items for the sale, please pack them into boxes, bags, or bins, so they are ready for Consignor Drop Off. If possible, we ask that you do your best to have all items tagged and packed for drop off **THREE DAYS** before your scheduled Drop Off Time on Thursday, October 15th.

DROP OFF

For your safety and the safety of all Sellers, we are making several changes to our Consignor Drop Off experience:

- All Sellers will schedule a specific time for dropping off their items. This ensures smaller numbers of people inside the building at any one time. (Links to sign up will be emailed.)
- All Sellers and Team Members will be asked to wear a mask while in the building during Drop Off in accordance with local health mandates.
- Please do not bring children to Drop Off. Infants worn or in strollers (covered in both cases, equal to the baby wearing a mask) are okay.
- All waiting lines (which we are doing our best to avoid) will maintain 6 feet of space between people.
- Clothing can be placed directly on the rack and will be inspected after Drop Off.
- Drop Zones for toys, shoes, & books will be used to make your drop off process quick and easy. All other items will be placed directly in designated area.
- Sanitizing wipes will be available for rolling racks and push carts.

HELPING AT THE SALE

All Team Members will be asked to wear a mask in accordance with local health mandates during all phases of our sale: set up, drop off, sale time, sorting, pick up, and tear down. This is the only way for us to operate in the safest way possible so we can bring this much-needed resource to local families during this time. A mask will be provided for you if you do not bring one. Please bring your own water and snacks. We will provide prepackaged snacks and water, but we will not be utilizing a cooler or ice.

PRESALE SHOPPING

Several changes will be implemented in order to have the safest sale possible:

- We are asking that all shoppers wear a mask in accordance with local health mandates. For their safety, we ask that you please do not bring children with you to the sale. Infants worn or in strollers (covered in both cases, equal to the baby wearing a mask) are okay.
- Blue IKEA bags will be sanitized between uses.
- Checkout stations will be maximized to minimize waiting lines. Waiting lines will maintain 6 feet of space between customers.
- Checkout stations will be spaced more than 6 feet apart and Shoppers will stand back from Checkout table during the checkout process. Checkout stations will be cleaned on a regular basis.
- Contact-free payment methods will be available.

PUBLIC SHOPPING

Even though YOU get to shop the Presale, we want you to know what we have in store during public shopping times so you can tell others about shopping at JBF. During our public shopping hours...

- We ask that all Shoppers wear a mask. We will encourage public shoppers to come without children if possible. All children will need to wear a mask. (Covered infants carried or in strollers are okay).
- During public shopping times, we will monitor number of shoppers in the facility, so we can maintain lower capacity inside the building.

SORTING UNSOLD ITEMS

During sort, we will be utilizing social distancing guidelines and team members will be required to wear a mask. Sort is scheduled for Sunday, October 18th from 1pm-8pm, and Team Member shifts are 1pm-5pm (\$15 JBF bucks) and 3:30pm-7:30pm (\$15 JBF bucks).

PICKING UP UNSOLD ITEMS

We will be designing your Pick Up experience to be contact-free. You must wear a mask during Pick Up. You will enter the building and a Team Member will direct you to your unsold items.

CONSIGNOR NEWS