



# SELL WITH CONFIDENCE

NORTH BAY

Your safety is our priority! For our upcoming sale we will follow current COVID-19 local health and government guidelines and adjust our procedures as needed to hold our sale in a way that is safe, spacious and sanitized. Today's local regulations may look different as we get closer to the sale. As such, we thank you for your flexibility and patience as we navigate this time together.



CONSIGNOR NEWS

## PREPARING YOUR ITEMS

Please tag and prepare all of your items for the sale as soon as possible. Pack them into boxes, bags, or bins, so they are ready for Consignor Drop Off. If possible, we ask that you do your best to have all items tagged and packed for drop off THREE DAYS before your scheduled Drop Off Day/Time.

## DROP OFF

For your safety and the safety of all Sellers and Helpers, we are making several changes to our Consignor Drop Off experience:

- All Sellers will schedule a specific day and time for dropping off their items. This ensures smaller numbers of people entering the building at any one time.
- All Sellers and Helpers will be asked to wear facial coverings while in the building in accordance with local health mandates.
- If you have care for your kids, please consider not bringing them to drop off.
- Contactless inspection - items placed on the floor will be inspected without Consignor present.
- All waiting lines (which we are doing our best to avoid) will maintain 6' of space between people.
- Sanitizing stations will be stocked with hand sanitizer and wipes/spray for rolling racks and carts
- Fall/Winter items ONLY will be accepted. Details here: [www.tinyurl.com/Fall20Yes](http://www.tinyurl.com/Fall20Yes)

## HELPING AT THE SALE

- Helpers and Staff encouraged to stay home if sick or exhibiting symptoms of COVID-19
- Helpers and Staff will have a symptom screening/temperature check
- Helpers and Staff will be asked to wear a mask in accordance with local health mandates. Masks provided to those that don't have one.
- Gloves offered as a supplement to frequent hand washing
- Please bring your own water and snacks.
- Sneeze guards between cashiers and shoppers, check in, front door, hold area, etc.
- 6' between cashier stations
- Clean and sanitize shared equipment between each use
- Hand sanitizer and disinfecting products readily available

## PRESALE SHOPPING

Several changes will be implemented in order to have the safest sale possible:

- In order to maintain lower numbers of people in the building, we will schedule smaller numbers of Presale Shoppers over a longer period of time and space out our entry times for public sale.
- We are asking that all shoppers wear a mask in accordance with local health mandates.
- No kids/strollers. Infants under 1 year in a carrier are okay.
- Blue IKEA & JBF bags will be sanitized between uses. Wipes/spray will be provided for carts.
- Checkout stations will be optimized to minimize waiting lines & 6 feet of space between customers.
- Checkout stations will be spaced 6'+feet apart
- Sneeze guards between customer and cashier
- Checkout stations will be cleaned on a regular basis.
- Contact-free payment methods will be available: tap, chip, swipe.
- "Virtual" wait list for check out during peek times operated via text
- Regular cleaning of high touch areas will be performed.

## PUBLIC SHOPPING

Even though YOU get to shop the Presale, we want you to know we will operate similarly to the Presale Shopping described above. Tell others about shopping at JBF.

- Public shopping times may be pre-scheduled during busier times online to manage occupancy

## SORTING UNSOLD ITEMS

We STRONGLY recommend donating unsold items after the upcoming sale. Sort time maybe extended to allow fewer people (spaced further apart) helping with this task at any one time. Helpers during Sort will be required to wear a mask.

## PICKING UP UNSOLD ITEMS

We will be designing your Pick Up experience to be contact-free. You must wear a mask during Pick Up. JBF will require pick up appointments to follow social distancing protocols. If you have care for your kids, please consider leaving them at home.